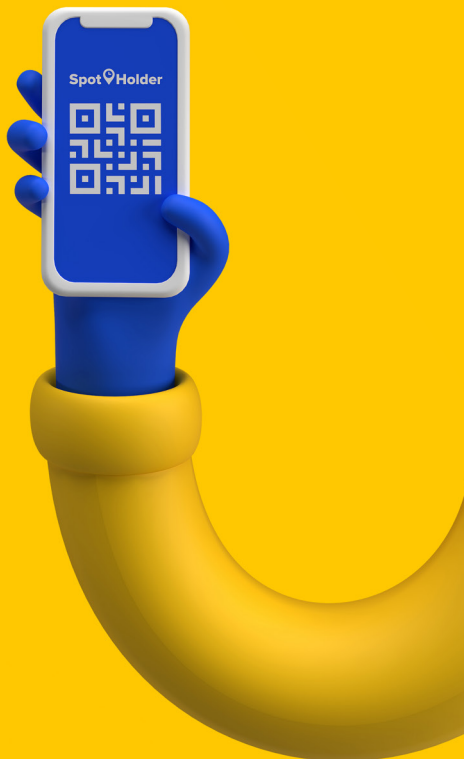


FREE line-queuing & reservation system

Brookfield Properties is excited to provide your store with a **FREE** line-queuing and reservation system this holiday season to create a safe and positive shopping environment for all to enjoy.

[Sign up now](#)

or visit bit.ly/spotheader



Spot Holder
powered by Waitwhile

Get rid of wait lines!

- Create an enjoyable shopping experience by reducing wait times while keeping your customers safe
- Help your customers and employees practice social distancing in front of and inside your store
- Enforce occupancy restrictions and track the number of customers in your store at all times

Let customers join your waitlist from their phone

- Shoppers can add their name to your waitlist by scanning a QR code posted on your storefront, from home through the mall website, or through a store greeter for a more personal experience
- Customize your scheduling experience by setting your store hours, minimum notice times, maximum capacity, etc.

Keep guests informed with text messages

- After joining your waitlist or making a reservation, shoppers will receive a text message with details about their visit and a link to track their place in line
- Messages will be sent to remind guests about their upcoming visit or if their wait time has changed
- Guests can respond to any of your messages, reply "cancel" to leave the line, or change when they'll arrive
- All you have to do is push a button to send a text when it's their turn to shop!

Control your waitlist on any smartphone,

tablet, or computer

- Manage your line from anywhere. Sort, filter, and organize your waitlist. All you need is internet access!
- See how long each guest has waited and how many times they've visited before
- Track your wait time in real-time—the system learns about your unique operations and gets better every time you serve a guest
- View wait times to provide your guests with more accurate time estimates

For more information contact

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